

## South Carolina Judicial Department Fiscal services

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## **Request for Information Credit Monitoring Service**

The South Carolina Judicial Branch (SCJB) is issuing this Request for Information (RFI) to solicit information from vendors for Credit Monitoring in case of a cyber-attack of the Judicial Branch's computer systems.

This RFI is not a Request for Proposal (RFP): The South Carolina Judicial Branch is not seeking to contract with vendors for credit monitoring. The SCJB will not reimburse vendors with any costs in connection with their response to this RFI.

## Questions to be addressed:

- 1- How does your company alert individuals of suspicious activity?
- 2- How often does your company alert?
- 3- Does your company monitor the Dark Web?
- 4- Does your company offer to freeze an individual's credit?
- 5- Does your company also monitor the 3 main credit bureaus?
- 6- Do you offer free copies of individuals credit report?
- 7- Do you assist individuals with recovering their identity?
- 8- What else does your company offer that has not been addressed above?

**Information should be received no later than November 18<sup>th</sup> at 5pm EST**. Electronic copies only please. If you have any questions please direct those to procurement via email only.

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